Microsoft

Based in Chile, Arauco is one of the largest forestry companies in the world. It has 6,500 employees and has been in operation for 47 years. The company is committed to efficient production standards, social responsibility, and environmental management.

"With Project Online, we are using best practices that we didn't before. For example, we have better continuity of knowledge now with project information in one central and accessible place. Now it's easier to share information with another team member."

Karim Osorio,

Research Engineer, Arauco





SITUATION

Arauco needed a centralized system to manage its 60 IT and research projects to see resources and results more precisely. The company wanted updated tools for planning, timesheets, and calendars, and it wanted to improve collaboration among its teams in South America.

BENEFITS

- Increased transparency, data reliability, and faster decision making
- Enhanced ability to see which resources are available or already overallocated, and reduced time to engage appropriate resource
- Improved continuity of company knowledge and sharing of best practices