

Maximize personal interaction via face-to-face virtual visits

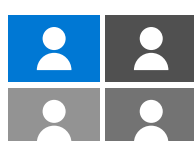
Enable individualized social services meetings with Microsoft Teams



Social services agencies everywhere are feeling the impacts of COVID-19, high worker caseloads, and increased staff turnover. Microsoft technology provides social services workers with instant support to achieve remote, personalized, quality interactions with the people they serve.



Enables workers to continue providing consistent support



Offers face-to-face, human interactions



Allows for virtual assessments of families and their environments

Empower social services

More time, more attention, better outcomes

"Essential child welfare processes—including family engagement, relationship building, assessment, permanency planning, and service coordination—are time intensive and require frequent worker-client contact."¹

—Child Welfare Information Gateway



Learn how Microsoft Teams creates better social services interactions

With an intuitive, easy-to-use design, the ability to integrate with other programs, and countless features, Teams has been successfully adopted by workers and clients alike.



Document sharing

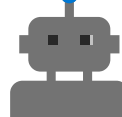
A secure format for all content
Native mobile enablement

Instant text messaging



Seamless video enablement

Closed-captioning
Screen sharing

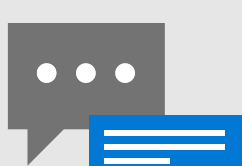


Virtual robotic assistants

Case management system integration

Self-service scheduling
Calendar and task management

Teams also offers AI-powered features, so you can do even more



Inline message translation

[Learn more about these AI features >](#)

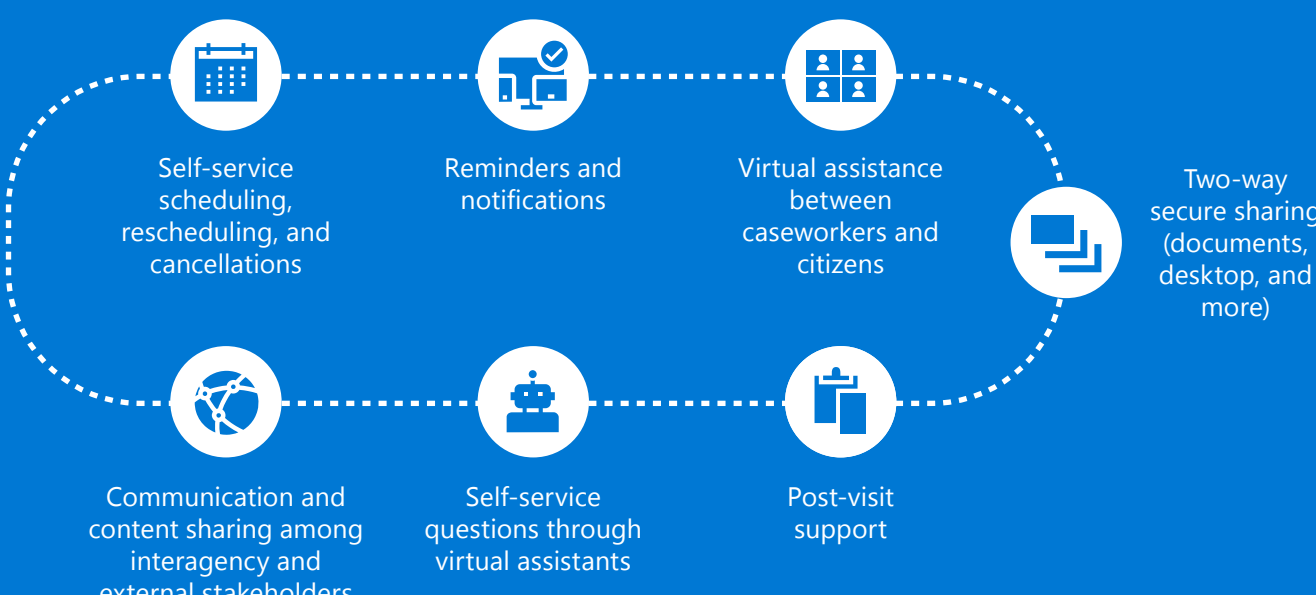


Meeting recording and automatic transcription

[Learn more about Microsoft Teams >](#)

A Microsoft virtual visit in action

Enjoy smoother scheduling, document sharing, and follow-up.



Securely connect your social services workers with their community

Microsoft Teams enables safe and secure virtual visits by supporting more than 90 standards and laws from across the world.

[See our full list of compliance offerings >](#)

[Learn more about Microsoft's security, privacy, and compliance policies >](#)



Enhance your virtual visits

Contact your local Microsoft account representative today for more information on how Microsoft Teams enables your workers to *easily* support their community in a virtual way.



Get started with Microsoft Teams



¹ Child Welfare Information Gateway, *Caseload and Workload Management*, US Department of Health and Human Services, Children's Bureau, 2016.