

# The 4 keys to accelerating government digital transformation



Digital transformation has the potential to help governments enable remote government access, empower cross-agency collaboration, and deliver trusted and secure services.

What are the secrets of success?



## 1 Clear vision

Effective technology transformation in government focuses on outcomes and prioritizes technology choices accordingly, rather than starting with technology as a limiting factor.

 <p>What improvements do we want to see in the world and our organization?</p>	 <p>How can we measure them—and the impact of technology on achieving them?</p>	 <p>Who is doing this right in government and industry right now? What does their journey look like?</p>
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## 2 Leadership collaboration

The relationship between departmental and IT leaders is the bedrock of technology success. Seeking shared benefits, such as resiliency, agility, security, and responsiveness, can be a bridge to mutual understanding.

 <p>What are some practical ways we can help IT leaders better understand a department's mission and activities?</p>	 <p>On the other hand, what are we doing as leaders to understand IT's world?</p>	 <p>How can we work together to improve service delivery and ensure continuity?</p>
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## 3 Organizational buy-in

Build your business case by looking to examples of successful government digital transformation.

 <p>Tel Aviv engages citizens with innovative digital services, public participation</p>	 <p>Washington Health Benefits Exchange builds a highly secure and compliant environment to protect citizens' data</p>	 <p>Provincial government goes digital to spark proactive civic engagement</p>
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## 4 Modern mindset

Digital transformation can be accomplished incrementally without wholesale replacements of existing technology.

 <p>Hybrid and edge solutions help you make the most of what you have today.</p>	 <p>Virtualization and containers allow you to move applications to the cloud with fewer changes.</p>	 <p>Cloud-based development supports experimentation, proof of concept, and pilot efforts at low cost.</p>	 <p>Cloud data, identity, and security enable greater collaboration with less risk.</p>
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### Transformation with a purpose

Technology can help government agencies improve services, support economic recovery, reduce costs, ensure resiliency, and increase secure collaboration. Microsoft helps governments fulfill their missions through digital transformation.

